

Refund Policy

Last Updated: 16/05/2025

Thank you for choosing Sacred Divine Heal. We strive to provide valuable healing services. Please review our Refund Policy carefully.

1. Consultation Fees:

Fees paid for initial consultations are generally **non-refundable**, as this covers the healer's time and initial assessment.

2. Healing Sessions:

- **Cancellation or Rescheduling by You:** If you need to cancel or reschedule a booked healing session, please provide us with at least 24 hour's notice prior to the scheduled time. Failure to provide sufficient notice may result in the forfeiture of the session fee.
- **Cancellation or Rescheduling by Sacred Divine Heal:** If Sacred Divine Heal needs to cancel or reschedule a session, you will be offered the option to reschedule the session at no additional cost or receive a **full refund** for that specific session.

3. Service Packages:

- No refunds will be issued for unused sessions if you discontinue the package after utilizing a significant portion of the sessions. This will be determined on a case-by-case basis.

4. No Guarantee of Results:

As stated in our Terms and Conditions, we do not guarantee specific outcomes or results from our healing Services. Therefore, dissatisfaction with the results of a session or package is not grounds for a refund.

5. Payment Gateway Fees:

Please note that any fees charged by the payment gateway for processing the original payment may be non-refundable.

6. Refund Process:

- To request a refund (where applicable under this policy), please contact us at anjanamittra@gmail.com with your booking details and the reason for the refund request.
- Refund requests will be reviewed on a case-by-case basis.
- If a refund is approved, it will be processed within 7-10 business days using the original payment method.

7. Changes to this Refund Policy:

Sacred Divine Heal reserves the right to modify this Refund Policy at any time without prior notice. Any changes will be effective immediately upon posting on the Website.

8. Contact Us:

If you have any questions about our Refund Policy, please contact us at:
anjanamittra@gmail.com